

# **Installation and Programming Manual V7**

# SBT 3000 Series Wireless TalkBack Clock





# SBT 3000 Series Wireless TalkBack Clock

# **Table of Contents**

Table of Contents—2

#### Installation

Included in the Kit—3

ABS Surface (Wall) Mount Installation—4-5

ABS Double Mount Installation—6-8

#### Wiring Information

Wiring and Jumper Settings (3100 Series)—9

Wiring and Jumper Settings (3200 Series)—10

Wiring and Jumper Settings (3300 Series)—11

Using the Output Sync Relay on the SBT 3300—12

Temperature Sensor Wiring (Optional)—13

Buzzer Installation (3300 Series)—14

#### TalkBack Setup

TalkBack Setup - Installation Instructions—15-16

TalkBack Setup - Pairing Clock for TalkBack —17

#### **Programming**

Setting the Time on the SBT 3300 - Programming the SBT 3300—18

Programming the SBT 3300—18-25

### sbdconfig.exe Software

Installing the Sbdconfig.exe Software—26-29

Sbdconfig Software - Task Bar Functionality—30-31

Sbdconfig Software - Display Settings—32

Sbdconfig Software - Brightness Schedule—33

Sbdconfig Software - Clock Settings—34

Sbdconfig Software - Outputs—35

Sbdconfig Software - Elapsed Timer—36-38

Sbdconfig Software - Inputs—39-40

Sbdconfig Software - DST—41-42

#### Support

Reading the Display—43

Frequently Asked Questions—44

Troubleshooting—45

FCC Statements—46



# Included in the Kit

Below is a list of all the items included in the SBT 3000 installation kit. The items in the kit will correspond to the type of mounting and voltage option chosen.

#### Surface Mount - 24VAC Kit

Kit will be labeled: D-PK-3-24-S

• 24VAC Power Harness (18 AWG), Orange, Green, Yellow

#### Kit will be labeled: D-MK-WLL-PLTC-1

- 4 6-32 x 1" Machine Flat Screws
- 4 6-19 x 1/2" Flat Head Screws
- 4 8-32 x 7/19" Screws
- 2 8-32 x 7/16" Screws

### Surface Mount - 120VAC or 240VAC Kit

Kit will be labeled: D-PK-3-110-S

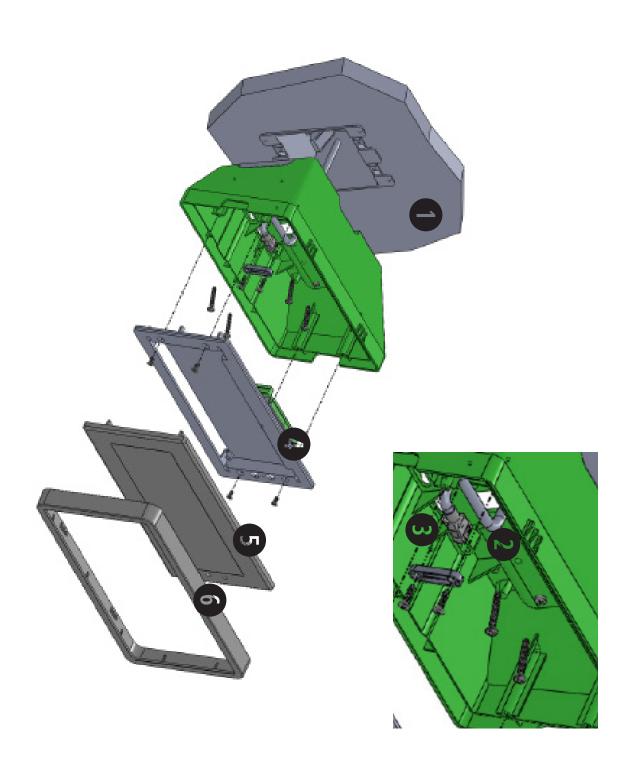
• 120VAC or 240VAC Harness (18 AWG), Black, Green, White

#### Kit will be labeled: D-MK-WLL-PLTC-1

- 4 6-32 x 1" Machine Flat Screws
- 4 6-19 x 1/2" Flat Head Screws
- 4 8-32 x 7/19" Screws
- 2 8-32 x 7/16" Screws



# **ABS Surface (Wall) Mount Installation**





# ABS Surface (Wall) Mount Installation (continued)

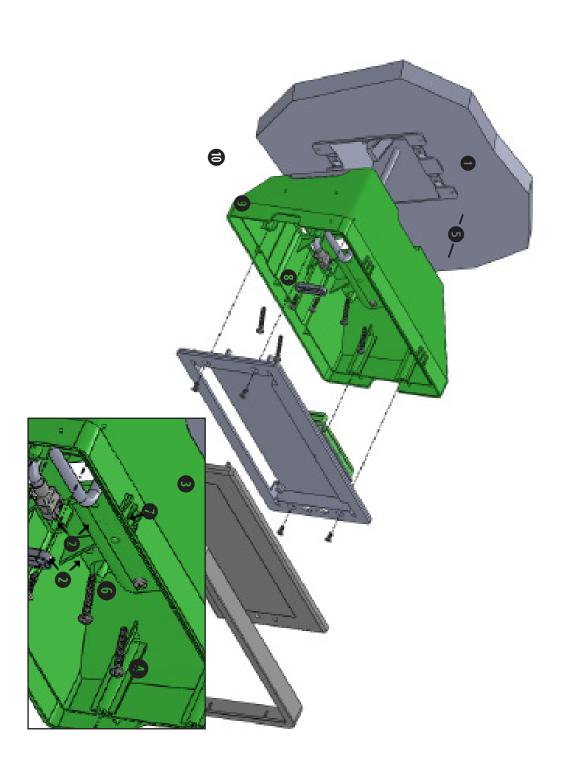
1. Mount Housing to Wall and/or Gang Box - To mount the housing to the wall, install two (2) wall anchors into the wall (not supplied in kit) and take two pan head screws no larger than #8 (also not supplied in kit) and drive them into the anchors leaving an 1/8th inch gap between the head of the screw and the wall. Mount the housing to the wall by lining up the two keyholes in the back of the housing with the two screws with the 1/8 inch gap and slide the housing onto the heads of the screws. Next, mark the 2 mounting holes at the bottom of the housing on the wall. Remove the housing and install wall anchors at this location. Hang the housing on the keyholes and install the bottom screws. To mount the housing to the gang box, take the four (4) 6-32 x 1" screws (supplied in kit) and screw them through the four holes in the center of the inside of the housing and the four holes in the gang box.

Note: If using a metal gang box, a ground must be provided to the gang box.

- Feed Wiring Into the Housing Take the wire coming from the inside of the gang box and feed it through the hole in the middle of the housing.
- 3. **Plug and Secure Wiring** Loosen the provided wire clamp (comes attached to the inside of the housing) and slip excess wiring through and tighten the clamp. After securing excess wiring, connect the wiring into the appropriate connector on the back of the display board. (See the Wiring and Jumper Settings on pages 9 11).
- **4. Mount Display Board to Housing -** Using the four (4) self tapping, 6-19 x 1/2" flat head screws (supplied in the assembly kit), take the display board and screw it to the front side of the clock housing (4 screws per clock).
- 5. Snap on Filter Take the red filter bezel and snap it on to the front side of the housing.
- **6. Snap on Frame -** Take the gray frame and snap it on to the front side of the housing.



# **ABS Double Mount Installation**





# **ABS Double Mount Installation (continued)**

# \*For metal mounting bracket: Use a wall anchor that can support 50 lbs or more with a maximum screw size of #8

1. Install metal mounting bracket - First, remove the metal mounting bracket from the inside of the double mount base by unscrewing the two (2) 6-32 x 1/2" screws located on the underside of the base (save these screws for step #5). Next, screw the metal mounting bracket to the wall or ceiling in which the clocks are being installed. To mount to the double gang switch box, screw the four (4) 6-32 x 1" screws (supplied in the assembly kit) through the inner four holes of the metal mounting bracket. Use the outer four holes to mount to the anchors in the wall (both anchors and screws are not supplied in kit).

Note: If using a plastic switch box, a ground wire must be routed through the switch box and into one (1) of the four (4) metal mounting bracket screws in order to provide ground to the metal mounting bracket. The metal mounting bracket *MUST* be secured by both the screws going to the switch box *AND* the anchors going into the wall.

2. **Mount clock housings to pole** - Align the hole in the center each housing with one of the three holes on the mounting pole where the wiring will be routed (the installer will choose which hole at the end of the pole to use based on how far they want the clock to sit from the wall). Screw from the inside of the housing into the four holes surrounding the hole in the center of the housing using the four (4) 8-32 x 7/16" screws (supplied in the assembly kit - 4 screws per clock), securing both housings to the mounting pole.

Note: End caps from one side of each clock must be removed to mount both clocks to the mounting pole.

Remove one end cap from each clock from the side in which the mounting pole enters the clock.

3. Screw both housings together - Using the two (2) self tapping, 6-19 x 7/16" screws (supplied in the assembly kit), screw both back sides of the clock housings together (2 screws per clock).

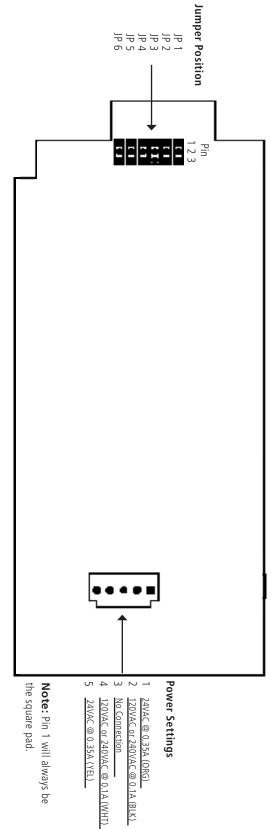


# **ABS Double Mount Installation (continued)**

- Feed wiring through base and pole Take the wiring coming from the switch box and begin to feed it through the center of the base of the mounting assembly until it emerges from the hole in the center of the clock housing. Make sure there is roughly 1.5' of wiring coming from the switch box. Perform this task for both clocks.
- 5. Snap and screw base to metal mounting bracket Snap the base to the metal mounting bracket by first making contact with the lip in the upper side of the base and the metal mounting bracket. When the base has been snapped onto the bracket, take the two (2) 6-32 x 1/2" pan head screws that originally came installed on the base and screw them back into the two holes on the underside of the base to secure the base to the metal mounting bracket.
- 6. Connect switch box wires to clock harness Take the wiring harness supplied with the clock and make all necessary connections between the wiring harness and the switch box wires using wire nuts. Perform this task for both clocks.
- Plug and secure wiring Loosen and slip excess wiring through provided wire clamp (comes attached to each housing) and tighten the clamp. After securing excess wiring, connect the wiring harness into the appropriate connector on the back of the display board. Perform this task for both clocks. (See the Wiring and Jumper Settings on pages 9-11).
- 8. Mount display board to housing Using the four (4) self tapping, 6-19 x 1/2" flat head screws supplied in the assembly kit, take the display board and screw it to the front side of the clock housing (4 screws per clock).
- **Snap on filter** Take the red filter bezel and snap it on to the front side of each clock housing.
- **10. Snap on frame -** Take the gray frame and snap it on to the front side of each clock housing.



# Wiring and Jumper Settings (3100 Series)



Pin 2 & Pin 3 must be jumpered together. Below are the Jumper Positions and what function each corresponds with. **Jumper Position** JP 2 JP 1 JP 4 JP 3 JP 5 Normal Bright 12 Hour Time Real Time Clock Time Display Only Pin 1 & Pin 5H09 Dim Alternating Date/Time Display 24 Hour Time Configuration Pin 2 & Pin 3

JP 6

Sync

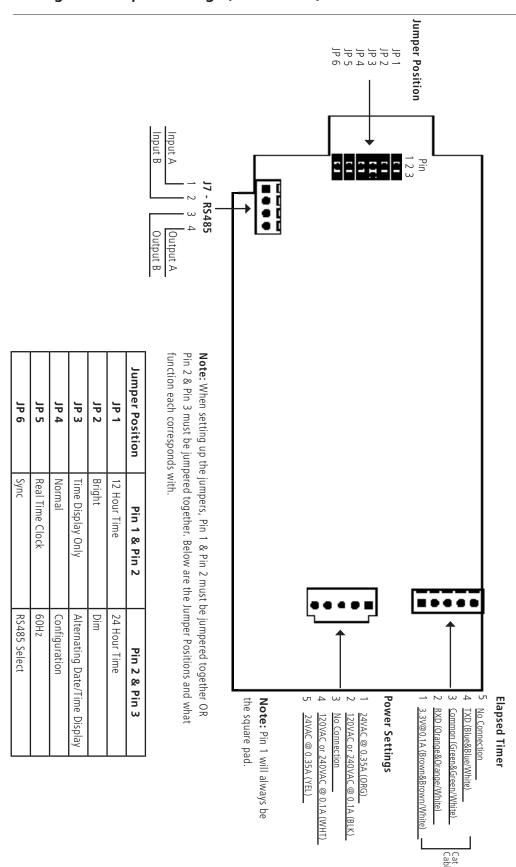
RS485 Select

Note: When setting up the jumpers, Pin 1 & Pin 2 must be jumpered together OR

the square pad. Note: Pin 1 will always be



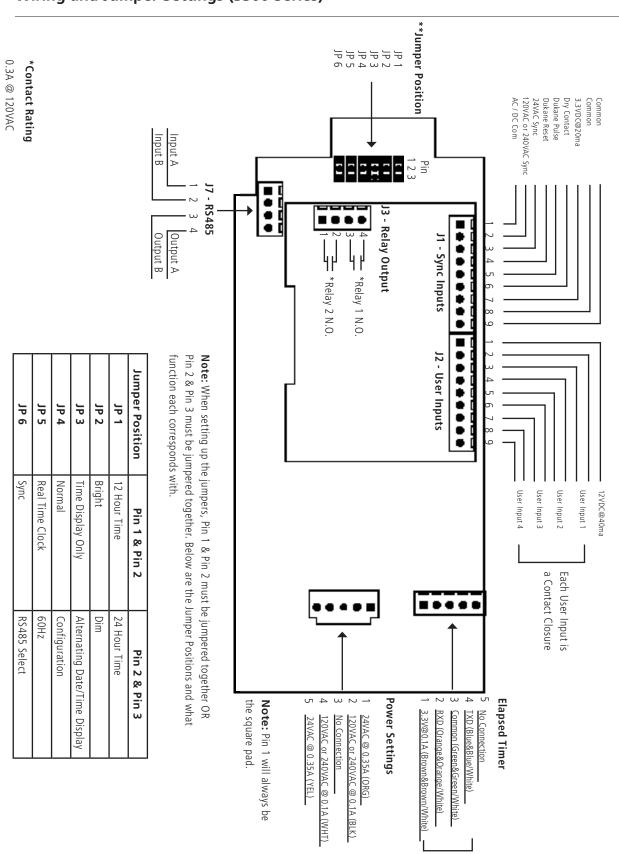
# Wiring and Jumper Settings (3200 Series)





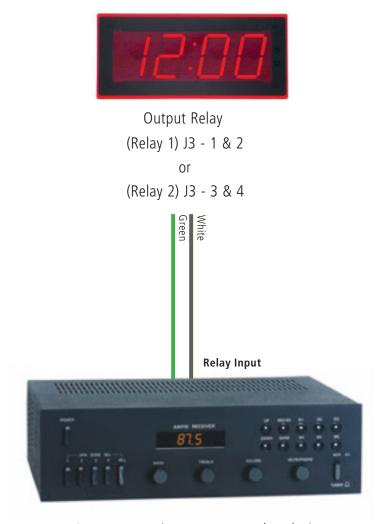
0.5A @ 24 VAC

# Wiring and Jumper Settings (3300 Series)





# Using the Output Sync Relay (SBT 3300 Series Only)



Intercom, paging system, or other device



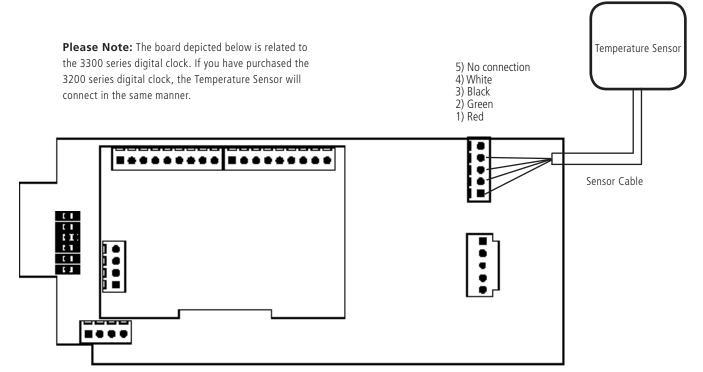
# **Temperature Sensor Wiring (Optional)**

If you ordered a Temperature Sensor with your SBT 3200/3300 clock, it must be connected to a terminal on the Clock.

#### **Connecting The Temperature Sensor**

(IMPORTANT: Detach clock from power source before installing new circuitry. DO NOT add new circuitry while the clock is operating)

Attach the end of the Temperature Sensor Wire to the circuit board in the following manner:



The Sensor Cable is 6 feet (1.83 meters) long, and so the sensor should be positioned within 6 feet of the clock. The cable is unshielded, 4 conductor, 22AWG (.33mm²). If longer than 6 feet is required, the wire would have to be terminated in an electrical box, and the longer wire would have to be provided by the customer.

Data from the temperature sensor will be sent to your clock when the clock is powered on. For more information on how to make the SBT display temperature, please see the section labeled "Web Interface - Display Settings".



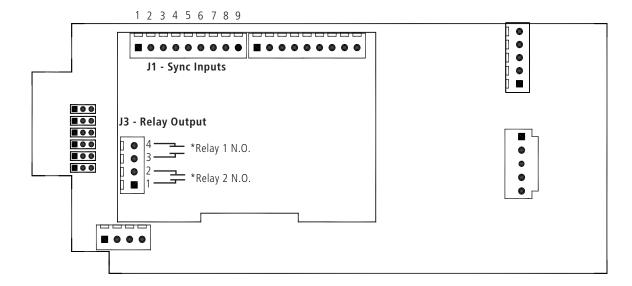
# Wiring Information

# **Buzzer Installation (3300 Series)**

(IMPORTANT: Detach clock from power source before installing new circuitry. DO NOT add new circuitry while the clock is operating)

If you ordered a Buzzer with your SBT 3300 clock, it can be installed on the clock circuit board with four easy steps:

- 1) Attach the long green connector to the J1 Sync Input ports.
- 2) Confirm that the wires are attached to holes 7 and 8. The red wire should be in hole 7. The black wire should be in hole 8.
- 3) Attach the short green connector to the J3 Relay Output ports.
- 4) Confirm that the wires are attached to holes 1 and 2. The yellow wire should be in hole 1. The black wire should be in hole 2.



To program the buzzer, connect the USB cable to the clock, log onto SBDConfig and perform the following actions:

- 1) Click on the Elapsed Timer tab.
- 2) Find the drop-down menu next to "On Countdown complete, close" and select "Relay 2"
- 3) In "for \_\_\_\_\_ seconds" set the amount of time that you wish the buzzer to sound when the countdown ends. The number must be a whole number from 1 to 60.
- 4) Press the Update Clock button.



# **TalkBack Setup - Installation Instructions**

We highly recommend installing the main transceiver before the installation of the SBT 3000 Series Clocks.

Make sure only one transmitter is operating at a time.

## **Installation Option #1**

There is a main high powered transceiver in the building and high powered transceivers or repeaters as needed to cover the entire premise. In this option, the system does not depend on the clock for transmission.

**OPTION 1A:** Transceivers or repeaters are synchronized wirelessly to the main transceiver.

- 1. Place the main transceiver in a central location (hallway recommended).
- 2. Pick the location of the second transceiver or repeater.
- 3. Place the transceiver/repeater in a location where the signal is available from the main transceiver. In order to verify that the transceiver is receiving a signal from the main transceiver, power up the transceiver and within five minutes, it shall show the main transceiver time. If the transceiver did not correct to the main transceiver time, choose a different location for the transceiver.
- 4. Repeat the above mentioned steps with the corresponding transceivers or repeaters. Please note that the corresponding transceivers or repeaters can receive a signal from another transceiver or repeater, and not only from the main transceiver.

**OPTION 1B:** Transceivers or repeaters are synchronized via wire to the main transceiver.

- 1. Place the main transceiver in a central location (hallway recommended).
- 2. Run two conductive wires between the main transceiver and the corresponding transceivers or repeaters in order to transmit the time between the units.

# **Installation Option #2**

There is at least one high powered transceiver in the building in order to cover the entire premises. The power (24V or 110V) operated clocks are used as transceivers/repeaters.

### Clock Operational Overview (Power Operation 24V or 110V Version)

The clock enables its receiver for 10 minutes upon power up and during normal operation every minute. The clock also has the capability to transmit every minute during normal operation or during power up once data is received.

We highly recommend installing the main transceiver before the installation of the SBT 3000 Series clocks. The transceiver should be located in a central location preferably in a hallway so that there are a minimum number of walls between the transceiver and the clock. After the installation of the transceiver, begin installing the clocks nearest to the transceiver; continue installing remaining clocks working from the transceiver as the central point. In order to install the clock, simply connect power to the clock using our pigtail connector.



# TalkBack Setup - Installation Instructions (continued)

# **Installation Option #3**

This option allows the user to use multiple transmitters on a campus-like environment.

If a situation arises where the need is to have multiple buildings be synchronized with the wireless TalkBack system, there are two options.

#### Option 3a:

There is one transmitter and the clocks or repeaters send the signal to the other buildings.

This option is when the transmitter or the clocks are in range to the repeater in the other buildings. If the transmitter reaches the repeaters or clocks in the other building(s), the clocks will correct off of the repeater's transmission of the signal.

#### Option 3b:

There is a transmitter in each building.

This option is used when the transmitter or the clocks will not reach the repeaters or clocks in the other building(s). In this case, using multiple transmitters for each building would be the easiest set-up. By connecting the transmitters to the Internet and receive the time from the Internet, each clock will be identically synchronized.



# TalkBack Setup - Pairing Clock for TalkBack

After successfully synchronizing your SBT 3000 digital clock using one of the previously mentioned options, you may then pair your digital clock to the master clock. Pairing your clock to the master clock will allow the clock to communicate a variety of information back to the master clock, including battery life, signal strength, mechanical issues, last time of synchronization and more.

Note: Only one clock can be in paring mode at a time.

Note: To be paired correctly, the clocks must be within 50 feet of transmitter.

- 1. Make sure that the digital clock and master clock are within transmitting range of each other. The easiest way to do this is to temporarily set up the TalkBack clock next to the master clock transmitter.
- 2. Log in to your master clock's web interface. See SMA 5000 or 6000 Series TalkBack Master Clock manual for directions.
- 3. When logged in, go to the "TalkBack" tab, and click on the "Add New Clock" button.
- 4. Enter the name of the clock in the "clock name" box.
- 5. Locate the "Start Pairing Process" button beneath the "clock name" box.
- 6. Power cycle the clock, then immediately press the Start Pairing Process button.

The pairing process will have started when the status bar on the master clock's web interface reads, "in progress". The clock will have successfully paired when the status bar on the master clock's web interface reads "success". If the status bar reads "time out" the pairing process was "unsuccessful" and the user should repeat steps three (3) and four (4).

Note: During the pairing process, make sure the master clock being paired with digital clocks for TalkBack is the only master clock that is powered and transmitting in the building or campus. Transmissions from any other master clock will prevent TalkBack clocks from properly pairing with their assigned master clock.



# **Setting the Time (SBT 3300 Series Only)**

1. To set the time, press the top button to set the hour and the bottom button to set the minute.



# **Programming the SBT 3300**

- 1. To enter programming mode, simultaneously press the top and bottom buttons.
- 2. Press the top button to select an Option. Hold the button down to scroll through the Options.
- 3. Press the bottom button to select a Setting. Hold the button down to scroll through the Settings.
- 4. To return to time while in an Option, simultaneously press the top and bottom buttons.





+1 215.322.6063 P. +1 215.322.8498 F. www.sapling-inc.com

# OPTION SETTING

















#### Option 3 - Set Day:

This option will allow the user to set the current date.

Press the bottom button to scroll between "D I-3 I" on the display to set the date.

Once the date is selected, press the top button to continue on to Option  $\mbox{\ensuremath{\mbox{\sc d}}}$  .

#### Option 4 - Set 12/24 Hour Format:

This option will allow the user to select the mode the time is displayed in. There are two options: 12 hour format or 24 hour format.

Press the bottom button to scroll between " 12 or 24."

Once 12 hour format or 24 hour format is selected, press the top button to continue on to Option 5.

#### Option 5 - Daylight Saving Time:

This option will allow the user to select the Daylight Saving Time setting. Press the bottom button to scroll between "E or d."

Option "E" will enable the current USA Daylight Saving Time schedule seen below:

- DST starts 2nd Sunday of March at 2:00 am
- DST ends 1st Sunday of November at 2:00 am

Option "d" will disable the Daylight Saving Time setting. **Note:** If a different Daylight Saving Time setting is needed, it must be configured via the web interface. See page 41 for more information.

Once the Daylight Saving Time option is selected, press the top button to continue on to Option  $\boldsymbol{\delta}.$ 

#### Option 6 - Alternating Date/Time:

This option will allow the user to enable or disable the Alternating Time/ Date display. Press the bottom button to scroll between "E or d."

When enabled (E), the display will switch between showing the time (HH:MM:SS) and the date (MM:DD:YY) for 6 digit, (HH:MM) and (MM:DD) for 4 digit. When disabled (d), the display will show only the time

Once the Alternating Date/Time option is selected, press the top button to continue on to Option 7.



+1 215.322.6063 P. +1 215.322.8498 F. www.sapling-inc.com

OPTION

**SETTING** 

















#### Option 7 - American or European Date Style:

This option will allow the user to choose what style the date is displayed on the digital clock. Press the bottom button to scroll between "R" or "E."

"A" stands for American style and displays the date as follows: month, day and year (ex. 10 28 12). "E" stands for European style and displays the date as follows: day, month and year (ex. 28 10 12).

The date will be displayed during normal operation only if the "Alternate Time/Date" option has been enabled in Option 5.

Once the date style is selected, press the top button to continue on to Option  $\boldsymbol{\theta}.$ 

#### Option 8 - Brightness:

This option allows the user to choose the brightness level the digital clock will display. Press the bottom button to scroll between "DD," "D " and "D2."

- Level "D2" is High (default)
- Level "" is Medium
- Level "00" is Low

**Note:** The user has the ability to create a Brightness Schedule for the clocks. Refer to page 33 for more information.

Once the brightness level is selected, press the top button to continue on to Option 9.

#### Option 9 - Set the Clock Number:

This option allows the user to choose a specific clock number in order to easily identify a specific clock within the system. Use the bottom button to scroll between " 1-999."

An example of a clock number is " 123."

Once the clock number is selected, press the top button to continue on to Option  $\, I\!D$ .

Options 9 also allows a user to address a specific clock for displaying messages, such as 9 11, bELL or F  $_{I}$   $_{E}$  using a Sapling Master Clock. Option 9 sets the clock number. This is step 1 of 2. Step 2 of this process can be completed in Option  $_{ID}$ .

#### Option 10 - Set the Zone Number:

This option allows the user to choose a zone number for a specific clock. A zone number is a collection or grouping of clocks within a certain section of a facility. Press the bottom button to scroll between "D I-99."

An example of a zone number is " 12."

Once the zone number is selected, press the top button to continue on to Option  $\ II$ .

Option ID programs the zone number in order to display messages on each clock in a zone, such as 9 I I, bELL or F in E.

**Note:** The message feature must be programmed via the master clock. Refer to the specific master clock manual for more information.



+1 215.322.6063 P. +1 215.322.8498 F. www.sapling-inc.com

**OPTION** 

**SETTING** 





#### Option 11 - RS485 Data Rate:

This options allows a user to set the RS485 data rate. The RS485 data rate is the rate at which data (for example the time and/or date) is sent to the clock.

Press the bottom button to scroll between "DD- I2." See Table 1 for RS485 Data Rate settings.

#### Table 1

00 - Data is off	ם - Data is transmitted every 2 minutes
🛮 I - Data is transmitted every second	🖽 - Data is transmitted every 5 minutes
☐ - Data is transmitted every 5 seconds	🛮 🖰 - Data is transmitted every 10 minutes
☐∃ - Data is transmitted every 10 seconds	I□ - Data is transmitted every 15 minutes
ДЧ - Data is transmitted every 15 seconds	11 - Data is transmitted every 30 minutes
\$\overline{05}\$ - Data is transmitted every 30 seconds	I∂ - Data is transmitted every hour
06 - Data is transmitted every minute	

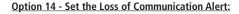
Once the RS485 Data Rate is selected, press the top button to continue on to Option  $\,^{13}$ .

#### Option 13 - Loss of Communication Alert:

This option allows the user to enable or disable the Loss of Communication Alert on the digital clock display. The digital clock will signal a loss of communication with the master clock by blinking the colons on the display. Press the bottom button to scroll between "E - d."

Enabling this option (E) will allow the user to proceed to option 14 to configure the loss of communication alert. Disabling this option (d) will keep the colons solid and not show a loss of communication. Disabling should be used when the clock is in independent mode.

If a user has chosen to enable (E) the Loss of Communication Alert, when the top button is pressed, the user will be taken to option 14. If a user chooses to disable (d) the Loss of Communication Alert, when the top button is pressed, the user will be taken to option 15.



This option will allow the user to choose at what point the colons will blink after communication with the master clock is lost. Press the bottom button to scroll between " $\square$  I-  $\square$ ."

See Table 2 below for settings.







☐ I - Data is lost after 5 minutes	🛮 🗗 - Data is lost after 60 minutes
□2 - Data is lost after 10 minutes	ם - Data is lost after 90 minutes
□∃ - Data is lost after 15 minutes	□8 - Data is lost after 120 minutes
🛮 Ч - Data is lost after 30 minutes	🕮 - Data is lost after 180 minutes
🛮5 - Data is lost after 45 minutes	10 - Data is lost after 240 minutes

Once the Loss of Communication Alert setting is selected, press the top button to continue on to Option 15.



OPTION

**SFTTING** 



+1 215.322.6063 P. +1 215.322.8498 F. www.sapling-inc.com

#### Option 15 - Enable Jumpers:

This option will allow the user to enable or disable the jumpers inside the clock. There are 3 jumpers located inside the clock that are associated with this option:

- Jumper 1 12/24 Hour Format
- Jumper 2 Brightness Level
- Jumper 3 Alternating Date/Time

Press the bottom button to scroll between "E-d."

Selecting (E) will allow the user to set the jumpers and selecting (d) will disable the jumpers. Once a user enables or disables the jumpers, press the top button to continue on to Option 2D.

**Note:** Enabling this option will override the previously configured settings for options 4, 6 and 8.

#### Option 20 - Set the Programmable Relays:

This option will allow the user to set the programmable relays. The programmable relays allow a user to choose the type of time correction the clocks will conduct when the clocks reach a certain time. Press the bottom button to scroll between "d" and "D I-D9."

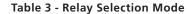
If Option 20 is set to "d" (disable) or "0 I-08," when the top button is pressed, the user will be taken to Option 30. If option "09" is selected, the user will be taken to options "2 I-24" to configure the Once a Day Pulse settings.

See Table 3 below for explanation of relay selection mode for time correction.

**Note:** Refer to page 12 for wiring information.







d	Disable the relay selection mode.
01	<b>58th minute (1)</b> - The hourly correction for 55 seconds every hour from XX:58:05 to XX:59:00. The daily correction (5 a.m. & 5 p.m.) is ten correction cycles sent to the relay (each for 95 seconds) beginning at 5:05:00, 5:07:00, 5:09:00, 5:11:00, 5:13:00, 5:15:00, 5:17:00, 5:19:00, 5:21:00, and 5:23:00.
02	<b>58th minute (2)</b> - The hourly correction for 60 seconds every hour from XX:58:00 to XX:59:00. The daily correction (5 a.m. & 5 p.m.) is twelve correction cycles sent to the relay (each for 65 seconds on and 25 seconds off) beginning at 5:05:00 to 5:22:35.
03	<b>58th minute (3)</b> - The hourly correction for 60 seconds every hour from XX:58:00 to XX:59:00. The daily correction (5 a.m. & 5 p.m.) is twelve correction cycles sent to the relay (each for one minute on and two minutes off) beginning at 5:06:00.
04	<b>58th minute (4)</b> - The hourly correction for 55 seconds every hour from XX:58:05 to XX:59:00. The daily correction (5 a.m. & 5 p.m.) is 12 correction cycles for 55 seconds. The timings will be 05:03:05, 05:07:05, 05:11:05, 05:15:05, 05:19:05, 05:23:05, 05:27:05, 05:31:05, 05:35:05, 05:39:05, 05:43:05 and 05:47:05.
05	<b>59th minute</b> - The hourly correction for 8 seconds every hour from XX:57:54 to XX:58:02. The daily correction (5 a.m. & 5 p.m.) is a 14 second pulse from 5:57:54 to 5:58:08.
06	National Time & Rauland (1)- The hourly correction is for 25 seconds every hour from XX:00:00 to XX:00:25. The daily correction is a 24 minute pulse from 6:00:25 to 6:24:25 AM and PM.
רם	National Time & Rauland (2)- The hourly correction is for 25 seconds every hour from XX:00:00 to XX:00:25. The daily correction (6 a.m. & 6 p.m.) is 25 seconds on, 35 seconds off every minute for 24 minutes.
08	Rauland Digital - Every .5 second advances the time 1 minute from 12:00:00 a.m.
09	Once a Day Pulse - If selected, this option will allow the user to set the hours, minutes, and seconds for relay closure.



+1 215.322.6063 P. +1 215.322.8498 F. www.sapling-inc.com

0	PTI(	ON



**SETTING** 



If the Once a Day Pulse setting is selected in Option 20, a user will need to set the hour(s) for relay closure. Press the bottom button to scroll between "00-23."

Once a user selects the Once a Day Pulse Output - Hour(s), press the top button to continue on to Option 22.





#### Option 22 - Once a Day Pulse Output - Minutes:

If the Once a Day Pulse setting is selected in Option 20, a user will need to set the minute(s) for relay closure. Press the bottom button to scroll between "00-59."

Once a user selects the Once a Day Pulse Output - Minute(s), press the top button to continue on to Option 23.





#### Option 23 - Once a Day Pulse Output - Seconds:

If the Once a Day Pulse setting is selected in Option 20, a user will need to set the second(s) for relay closure. Press the bottom button to scroll between "00-59."

Once a user selects the Once a Day Pulse Output - Second(s), press the top button to continue on to Option 24.





#### Option 24 - Once a Day Pulse Output - Set Duration:

This option allows the user to set the duration in second(s) for relay closure. Press the bottom button to scroll between "D I-99."

Once a user selects the duration number, press the top button to continue on to Option 30.



+1 215.322.6063 P. +1 215.322.8498 F. www.sapling-inc.com

**OPTION** 

**SETTING** 





#### Option 30 - Auxiliary Input Control:

This option allows the user to choose which time protocol input the clock will receive. Press the bottom button to scroll between "d" and "D I-D9."

See Table 4 below for the Auxiliary Input Control settings. **Note:** For an explanation of each time protocol, refer to page 22.

If the option is set to "d" (disable) or "0 I-08," when the top button is pressed, the user will be taken to option 40. If option "09" (Once a Day Pulse) is selected, the user will be taken to option "3 I-33" to configure the Once a Day Pulse settings.

#### Table 4

d - Disable Auxiliary Input	🛮 5 - 59 Minute Correction
🛮 I - 58 Minute Correction (1)	□Б - National Time/Rauland
☐2 - 58 Minute Correction (2)	ס - Dukane Digital
□∃ - 58 Minute Correction (3)	🛮 🖰 - Rauland Digital
ਹਮ - 58 Minute Correction (4)	បាទ - Once a Day Pulse





If the Once a Day Pulse (Option 9) setting is selected in Option 30, a user will need to set the hour for relay closure. Press the bottom button to scroll between "00-23."

Once a user selects the Once a Day Pulse Input - Hour, press the top button to continue on to Option "32."





### Option 32 - Once a Day Pulse Input - Minutes:

If the Once a Day Pulse (Option 9) setting is selected in Option 30, a user will need to set the minutes for relay closure. Press the bottom button to scroll between "00-59."

Once a user selects the Once a Day Pulse Input - Minutes, press the top button to continue on to Option " $\exists \exists$ ."





#### Option 33 - Once a Day Pulse Input - Seconds:

If the Once a Day Pulse (Option 9) setting is selected in Option 30, a user will need to set the seconds for relay closure. Press the bottom button to scroll between "00-59."

Once a user selects the Once a Day Pulse Input - Seconds, press the top button to continue on to Option "40."



**Note:** Options 4D and 41 are only applicable if utilizing the SAM or SRM analog clocks. If your system does not include the SAM or SRM analog clocks, please disregard the following options.

USA

**OPTION** 

# **SETTING**





#### Option 40 - Activation Diagnostic Mode:

This option allows a user to choose which diagnostic mode they would like to send to all applicable clocks. Press the bottom button to scroll between "d," "D I-D5" and "D9."

See Table 5 below for the diagnostics settings. If the option is set to "d" (disable), clock will return to time.

#### Table 5

d - Disable diagnostic mode	*집។ - Diagnostic 4 - Full Mechanical and Electrical Test
🛮 I - Diagnostic 1 - Protocol Verification	05 - Diagnostic 5 - Full Mechanical and Electrical Test
☐2 - Diagnostic 2 - Comprehensive Test	①9 - Diagnostic 9 - Overrides diagnostics and returns to master clock time
D3 - Diagnostic 3 - ManufacturingDefault and set hands to 12.	

Note: Refer to the Diagnostic Testing section of the appropriate analog clock manual (SAM or SRM) for a more detailed description.





# Option 41 - Duration of Diagnostics until the Clock Resumes Normal Operation:

This option allows the user to choose how many minutes the results of Diagnostic 1 and 2 will display on the analog (SAM or SRM), before resuming normal operation. Press the bottom button to scroll between "DD-99."

<sup>\*</sup>Note: Must press button on SAM/SRM to begin test.



# Installing the sbdconfig.exe Software

Before you begin: Make sure that the SBT clocks and your computer are powered and connected to the RS485 data lines.

#### Please Note:

- The sbdconfig.exe software only works with the SBT 3200 or 3300 series.
- Sapling's USB to RS485 converter needs to be purchased separately. Other USB to RS485 converters will not work.
- When using the SBDConfig software, move JP6 to Pins 2&3 on the back of the digital clock board.
- SBT 3200/3300 clocks shipped before March 27, 2014 require an older version of the SBDConfig software, while SBT 3200/3300 clocks shipped after March 27, 2014 require a newer version of the SBDConfig software. If your clock does not respond to your version of SBDConfig, you may download both versions of the program at: http://www.sapling-inc.com/digital-clock-programming/.

#### Windows 7

1. Insert the USB to RS485 converter into a USB connector port.

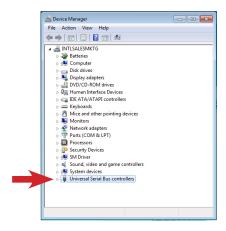
Note: If computer does not recognize the USB to RS485 converter after it is plugged in, unplug the converter, rotate it, and plug it back into the USB port.

- 2. Plug in the USB to RS485 converter into the J7 port on the board, located on the back of the digital clock.
- 3. Power up the digital clock.
- 4. Computer will indicate 'Found New Hardware.'
- 5. It will then display, 'New Hardware Installed.'
- 6. Next, click on Start menu --> Control Panel --> Hardware and Sound.
- 7. Click on "Device Manager" under Devices and Printers.

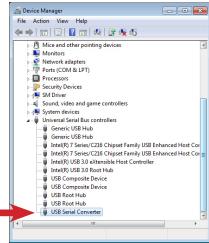
+1 215.322.6063 P.



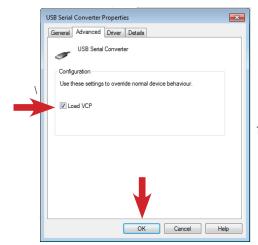
# Installing the sbdconfig.exe Software (continued)



8. Scroll down to Universal Serial Bus controllers and click the + sign to open.



9. Double-click on the "USB Serial Converter" and a new window will open. If the USB Serial Converter has not appeared, look for a new item called USB Half UART under the Device Manager category "Other Devices". Within five minutes, the Device Manager will refresh, the USB Half UART will vanish, and the USB Serial Converter will be listed in the correct category.



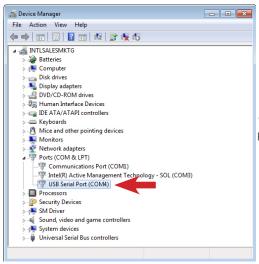
10. Click in the Advanced tab and check the box next to 'Load VCP' and click OK.



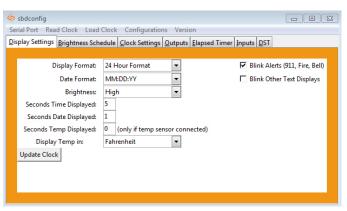
+1 215.322.6063 P. +1 215.322.8498 F. www.sapling-inc.com

# Installing the sbdconfig.exe Software (continued)

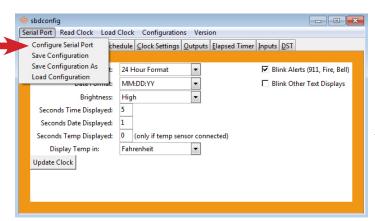
11. Remove RS485 device from the USB port, wait 5 seconds, and plug back into USB port.



12. Open the Device Manager and scroll to Ports. Make note of what port the USB Serial Port is assigned to. For example: (COM 4).



13. Load the sbdconfig.exe software from disk (provided with the digital clock) or copy the software to the desktop.

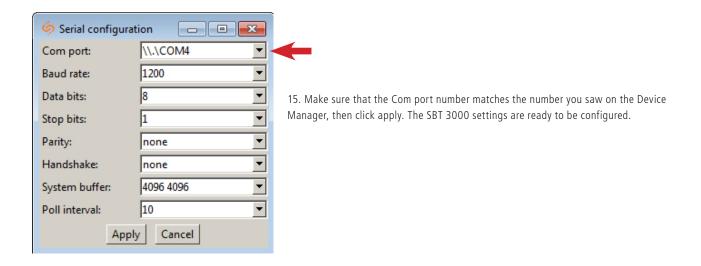


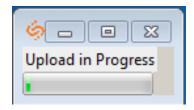
14. Open the SBD config software, click on Serial Port (in the menu bar) --> Configure Serial Port. Match the Com port on the SBD config software to the USB Serial Port in the Device Manager.



+1 215.322.6063 P. +1 215.322.8498 F. www.sapling-inc.com

# Installing the sbdconfig.exe Software (continued)



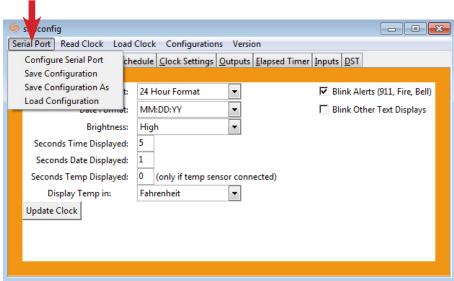


16. Click the 'Read Clock' button. The default settings will populate the tabs on the SBD config software. Once the 'Read Clock' button is clicked, another window will open that will signify the upload process



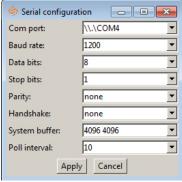
# **Sbdconfig Software - Task Bar Functionality**

Located on the task bar of the Sbdconfig software, there are five options to choose from: Serial Port, Read Clock, Load Clock, Configurations, and Version.



#### 1. Serial Port

• **Configure Serial Port**: When clicked, this option will open the settings for the serial port (Fig. 1). This is where a user can manage the settings that connect a PC to the digital clock.



(Fig. 1)

- **Save Configuration**: After a user sets the serial port's settings on the Sbdconfig software, this option will save a particular configuration to a computer in order to upload it to a different clock.
- Save Configuration As: If a user modifies the serial port's settings, this option will save a copy of the reconfigured clock to a computer.
- **Load Configuration**: This option allows a user to upload a previously saved serial port's configuration to the Sbdconfig software. Once a digital clock is connected to a computer via the USB to RS485 converter, click the 'Load Configuration' option.

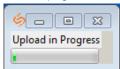
**Note:** When any of the above options listed under the Serial Port tab are selected, they only apply to the Serial Configuration settings.



# **Sbdconfig Software - Task Bar Functionality (continued)**

#### 2. Read Clock

• If a user has a previously configured clock and connects it to a computer, this option will read and upload the settings to the Sbdconfig software program. Once the 'Read Clock' button is clicked, another window will open that will signify the upload process (Fig. 2).



(Fig. 2)

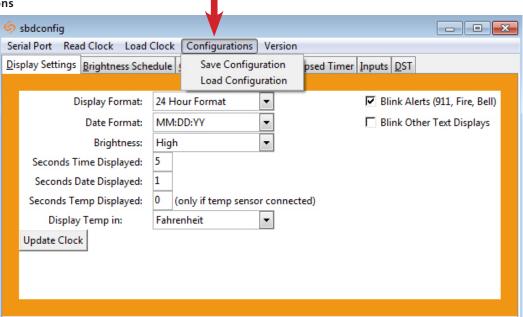
#### 3. Load Clock

• The 'Load Clock' button will allow a user to change multiple settings within the SBD config software tabs. This eliminates the need to click 'Update Clock' on each screen. When the 'Load Clock' button is clicked, another window will open showing that the download is in progress (Fig. 3).



(Fig. 3)

4. Configurations



- Save Configuration: After the clock's settings are chosen, this option will save the configuration to the computer.
- Load Configuration: This option will allow a user to load the previously saved configuration from the computer.

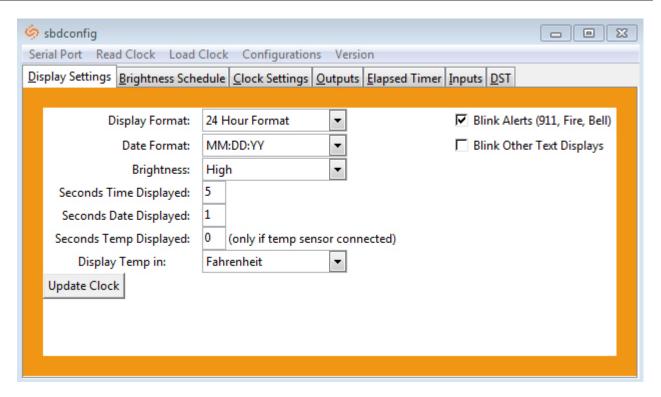
#### 5. Version

• The Version button displays the number of the software version.



+1 215.322.6063 P. +1 215.322.8498 F. www.sapling-inc.com

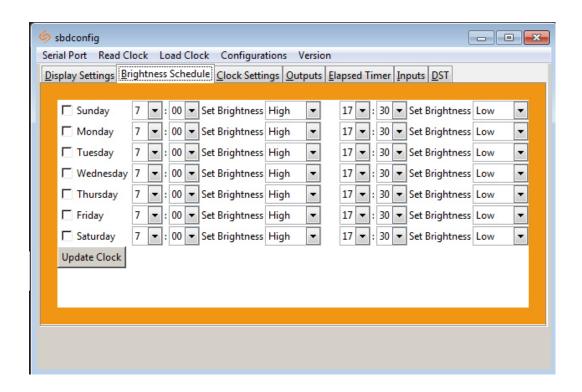
# **Sbdconfig Software - Display Settings**



- 1. Clicking on the Display Settings tab will allow a user to program the following settings:
  - **Display Format:** This option will allow the user to select how the time is displayed on the clock. There are two options: 12 hour format or 24 hour format.
  - **Date Format:** This option sets the date to display in either American style: MM:DD:YY or European style: DD:MM:YY. For 4 digit clocks, the date will display in either American style: MM:DD or European style: DD:MM.
  - **Brightness:** This option sets the brightness level that the clock will display. There are four options to choose from: High, Medium, Low or Off.
  - **Seconds Time Displayed\*:** The clock will display the time for the number of seconds entered in the box. After the selected amount of time passes, the clock will change to show Date or Temperature. If a time of 0 is selected, the time will not be displayed. If Date and Temp Displayed are set to 0, the clock will only display the time.
  - **Seconds Date Displayed\*:** The clock will display the date for the number of seconds entered in the box. After the selected amount of time passes, the clock will change to show the Time or Temperature. If a time of 0 is selected, the date will not be displayed. If Time and Temp Displayed are set to 0, the clock will only display the date.
  - **Seconds Temp Displayed\*:** If a temperature sensor was installed on the clock, the clock will display the temperature for the number of seconds entered in the box. After the selected amount of time passes, the clock will change to show the Time or Date. If a time of 0 is selected, the temperature will not be displayed. If Time and Date Displayed are set to 0, the clock will only display the temperature.
  - **Display Temp In:** If a temperature sensor was installed on the clock, this option allows a user select whether the temperature appears in Fahrenheit or Celsius.
  - Blink Alerts (911, Fire, Bell): When checked, this option will enable the emergency alert messages programmed with the master clock to blink when activated (see the specific master clock user manual for more information). Leaving the message unchecked will result in the message being sent in text that does not blink.
  - **Blink Other Text Displays:** When checked, this option will enable any other messages programmed with the master clock to blink when activated (see the specific master clock user manual for more information). Leaving the message unchecked will result in the message being sent in text that does not blink.
- 2. Once all of the Display Settings are chosen, click the 'Update Clock' button to store the selected options or, when all the tabs have been programmed, click the 'Load Clock' button located on the menu bar to store all options.



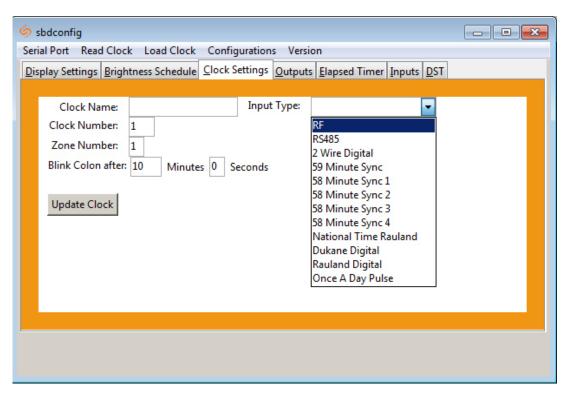
# **Sbdconfig Software - Brightness Schedule**



- 1. Clicking on the Brightness Schedule tab will allow a user to establish a Brightness Schedule for the digital clock(s). This includes choosing the day(s) of the week to set alternate brightness levels, the time of day that the brightness level will change, and the level of brightness the clock will display (High, Medium, Low or Off). In addition, a user has the option to schedule a second time during a selected day to automatically adjust the brightness level of the clocks.
- 2. Once the Brightness Schedule has been programmed, click the 'Update Clock' button to store the selected options or, when all the tabs have been programmed, click the 'Load Clock' button located on the menu bar to store all options.



# **Sbdconfig Software - Clock Settings**

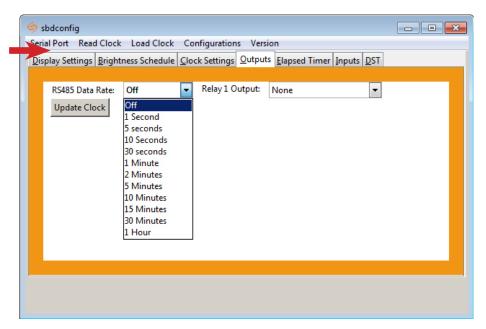


- 1. Clicking on the Clock Settings tab will allow a user to program the following settings:
  - **Clock Name:** This option allows a user to assign the clock a unique name, such as its location in a facility. The name cannot exceed 24 characters.
  - **Clock Number:** This option allows a user to assign a unique number to a clock. The user can choose the clock number. Please reference the master clock manual associated with your system for more information.
  - **Zone:** This option allows a user to choose the clock's zone. A zone is a collection or grouping of clocks within a certain section of a facility. Here, a user will input a number (1-99) to designate the zone of the clock.
  - **Blink Colon After:** The colon on the digital clock display has the ability to blink in order to signify a loss of communication with the master clock. This option will let the user choose how long after a loss of communication the clock will wait before the colon starts to blink.
  - Input Type: This option allows a user to choose what type of sync input for correction mode on the clock.
- 2. Once all of the Clock Settings are chosen, click the 'Update Clock' button to store the selected options or, when all the tabs have been programmed, click the 'Load Clock' button located on the menu bar to store all options.

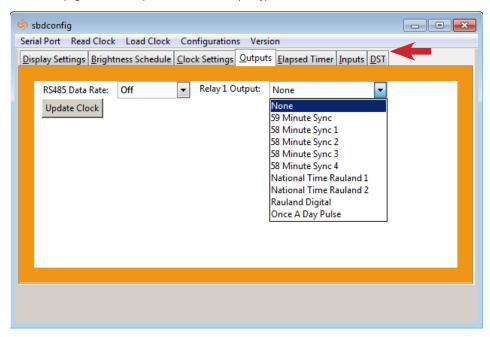


# **Sbdconfig Software - Outputs**

- 1. Clicking on the Outputs tab will allow a user to program the following settings:
  - **RS485 Data Rate:** This option determines how often data (time and date) is sent to the clock(s) or other Sapling devices, such as Wireless Repeaters, Converter Boxes, or other Master Clocks.



• **Relay 1 Output:** This option allows a user to choose the time sync the clock uses to correct other time keeping devices, such as paging systems, an existing master clock, or other devices manufactured by different companies. Refer to page 12 for wiring information and page 22 for an explanation of each output type.

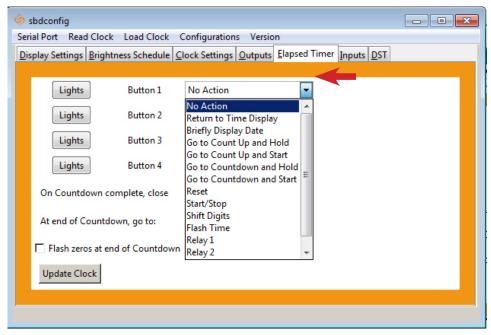


2. Once the Relay 1 Output settings are chosen, click the 'Update Clock' button to store the selected options or, when all the tabs have been programmed, click the 'Load Clock' button located on the menu bar to store all options.



# Sbdconfig Software - Elapsed Timer (3200/3300 Versions)

On the Elapsed Timer tab, there are four buttons available to program. Each option has different functionality to meet your needs.



**Note:** The default option for the Elapsed Timer buttons is No Action.

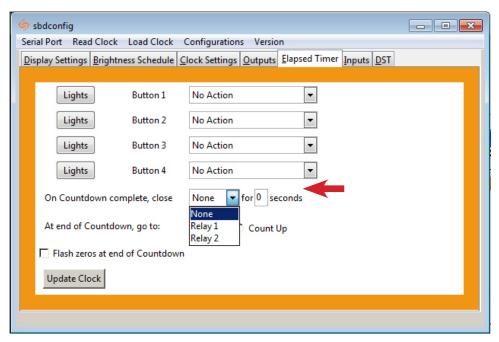
- 1. Program the first button on the Elapsed Timer by selecting one of the options in the drop down list next to Button 1. Listed below are the options and what their functions are:
  - **No Action:** The timer button will not perform any function when this option is selected.
  - **Return to Time Display:** This option will cause the digital clock to return to the current time display, regardless of what function it is currently displaying.
  - **Briefly Display Date:** This option will change the clock's display to briefly show the date when the current time is on display. This option will not work in count up or count down mode.
  - **Go to Count Up and Hold:** This option will cause the digital clock to hold at zero and wait for the count up to start. Press the button programmed for Start/Stop to begin Count Up.
  - **Go to Count Up and Start:** This option will make the clock display the count up function and begin counting up from zero as soon as the button is pushed.
  - **Go to Count Down and Hold:** This option will cause the digital clock to hold at the specified count down start time and wait for the function to start. Press the button programmed for Start/Stop to begin Count Down.
  - **Go to Count Down and Start:** This option will make the clock display the count down function and begin counting down from a specified time, as soon as the button is pushed.
  - Reset: This option will cause the timer to rest the last-used Count Down or Count Up.
  - **Start/Stop:** This option will cause the timer to start or stop its counting function.
  - **Shift Digits:** This option will cause the digits to shift from an Hour/Minutes display to a Minutes/Seconds display (4 digit digital clocks only).
  - Flash Time: This option will enable the time to flash for 2 seconds when a count down is in progress.
  - Relay 1: This option will cause the relay contact closure to close for a specified number of seconds (3300 Series Only).
  - Relay 2: This option will cause the relay contact closure to close for a specified number of seconds (3300 Series Only).
  - Code Blue: This option enables a special purpose Count Up. When the designated button is pressed the first time, a Count Up will begin. When pressed again, the Count Up will pause. When pressed and held, the Count Up will clear and the display will go back to showing the time. This overrides the interface lights, so that the interface is green while the time is running, and red when the timer has been paused.

Note: It is recommended that a user program one of the buttons with the Start/Stop option.

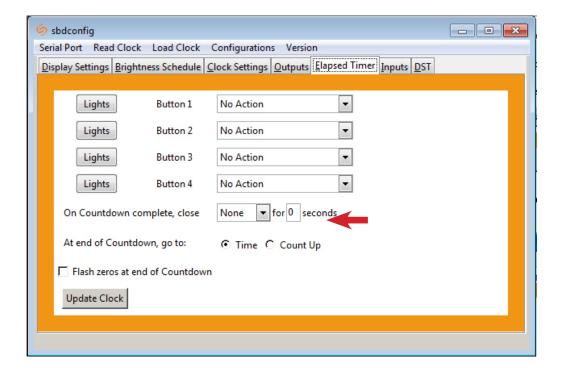
Note: If Relay 1 is used for an Output Sync, it cannot be used with the Elapsed Timer.



# Sbdconfig Software - Elapsed Timer (3200/3300 Versions) (continued)



• On countdown complete, close: This option allows a user to choose how many seconds the relay will be closed for. The maximum number of seconds is 9.



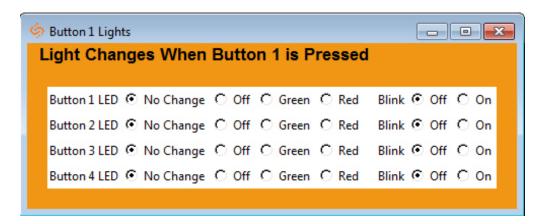
- At end of Countdown, go to: This option allows a user to choose between having the clock display the time or start a count up when a countdown completes.
- **Flashes zeros at end of countdown:** When checked, this option enables zeros to flash on the clock's display after a countdown has completed. The zeros will flash for 5 seconds after countdown is complete.



# Sbdconfig Software - Elapsed Timer (3200/3300 Versions) (continued)

2. Program the 'Lights' settings. These control which colored light will display on the Elapsed Timer when a particular button has been pushed. The lights on the Elapsed Timer must be programmed separately for each button. The lights on the Elapsed Timer will only turn off if the user configures it into the buttons. Listed below are the options and their functionality:

**Note:** When configuring the lights for a specific button, any changes made to the light functions of the remaining three buttons are only affected when the selected button is pushed. E.g. If the button 1 lights dialog box is open, adjusting the lights on buttons 2,3 and 4 will only have an affect when button 1 is pushed.



- No Change: When selected, a particular button's settings will remain unaltered from its previous selected state.
- Off: This option will turn off the lights on a particular Elapsed Timer button.
- Green / Red: This option allows the user to choose either green or red backlighting on the Elapsed Timer when the button is pressed.
- **Blink On / Off:** This option will allow the user to turn on or off the light blinking function. When this is set to Off, the backlight will stay on. When this is set to On, the backlight will blink.
- 3. Repeat steps 1 and 2 for the three remaining lights buttons.
- 4. After all four buttons and the lights buttons on the Elapsed Timer are set, click the 'Update Clock' button to store the selected options or, when all the tabs have been programmed, click the 'Load Clock' button located on the menu bar to store all options.

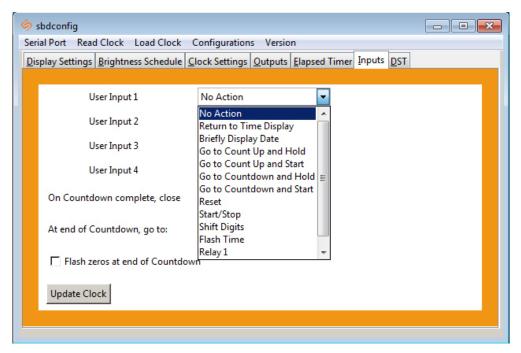
The Sapling Company, Inc.

Huntingdon Valley, PA 19006

1633 Republic Road

USA

# Sbdconfig Software - Inputs (3300 Series)

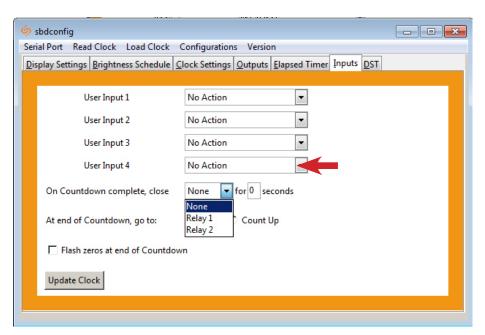


- 1. The 'Inputs' tab allows a user to program the clock to perform a certain function through a switch or relay contact closure from an outside device such as Code Blue, Nurses Call, etc. Program the first Input on the SBT 3300 by selecting one of the options in the drop down list next to Input 1. Listed below are the options and the function of each one:
  - **No Action:** Choosing this option will perform no functions on the digital clock.
  - Return to Time Display: This option will cause the digital clock to return to the current time display, regardless of what function it is currently displaying.
  - Briefly Display Date: This option will change the clock's display to briefly show the date when the current time is on display. This option will not work in count up or count down mode.
  - Go to Count Up and Hold: This option will cause the digital clock to hold at zero and wait for the count up to start. A Start/Stop input needs to be applied to begin Count Up.
  - . Go to Count Up and Start: This option will make the clock display the count up function and begin counting up from zero, as soon as the button is pushed.
  - . Go to Count Down and Hold: This option will cause the digital clock to hold at the specified count down start time and wait for the function to start. A Start/Stop input needs to be applied to begin Count Down.
  - . Go to Count Down and Start: This option will make the clock display the count down function and begin counting down from a specified time, as soon as the button is pushed.
  - Reset: Resets last used Count Down or Count Up.
  - **Start/Stop:** This option will cause the timer to start or stop its counting functions.
  - Shift Digits: This option will cause the digits to shift from an Hour/Minutes display to a Minutes/Seconds display (4 digit digital clocks only).
  - Flash Time: This option will enable the time to flash for 2 seconds when a countdown is in progress.
  - Relay 1: This option will cause the relay contact closure to close for a specified number of seconds (3300 Series Only).
  - Relay 2: This option will cause the relay contact closure to close for a specified number of seconds (3300 Series Only).

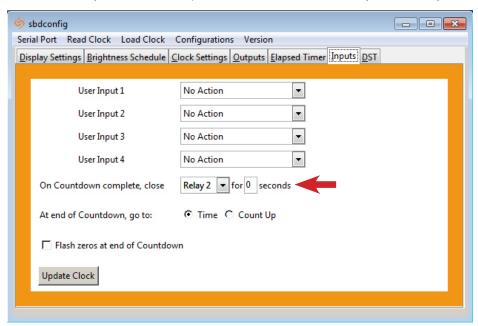
<sup>\*</sup>Instructions continued on next page



# **Sbdconfig Software - Inputs (continued)**



On countdown complete, close: This option allows a user to choose how many seconds a relay will be closed for.



- At end of Countdown, go to: This option allows a user to choose between having the clock display the time or start a count up when a countdown completes.
- 2. Once all of the Input settings are chosen, click the 'Update Clock' button to store the selected options or, when all the tabs have been programmed, click the 'Load Clock' button located on the menu bar to store all options.



# **Sbdconfig Software - DST**

- Select Method for Defining DST: This drop down allows a user to choose between four options for Daylight Savings Time.
  - **Day of Month:** When this option is selected, Daylight Saving Time can be set based on what date and time it begins and ends. For example, Daylight Saving Time can begin on March 28 at 2AM and end on November 1st at 2AM. (Fig. 4.)

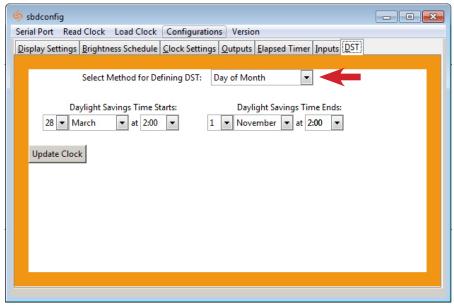


Fig. 4

• Day of Week in Month: When this option is selected, Daylight Saving Time can be set based on what week in what month and what time it begins and ends. For example, Daylight Saving Time can begin on the second Sunday in March at 2AM and ends on the first Sunday in November at 2AM. (Fig. 5)

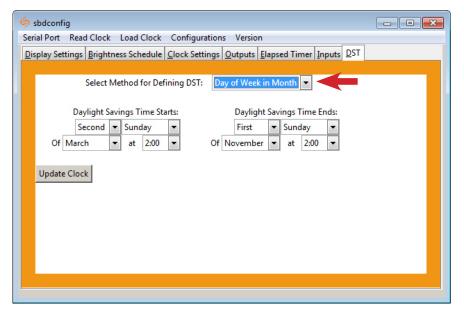


Fig. 5



# **Sbdconfig Software - DST (continued)**

**By Country:** When this option is selected, Daylight Saving Time can be chosen by country. For example, Daylight Saving Time can be selected to follow the DST rules established in the United States. (Fig. 6)

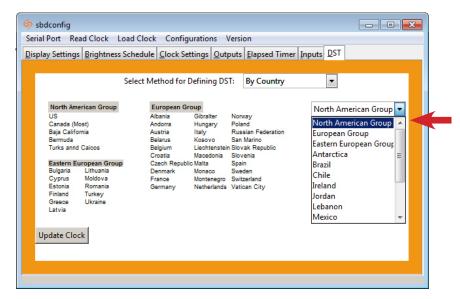


Fig. 6

None: When this option is selected, Daylight Saving Time is not applied. (Fig. 7)

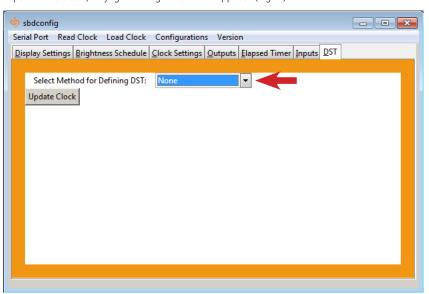


Fig. 7

2. Once all of the DST settings are chosen, click the 'Update Clock' button to store the selected options or, when all the tabs have been programmed, click the 'Load Clock' button located on the menu bar to store all options.



# Support

# Reading the Display

The digital clock is designed to display time in either a 12-hour or 24-hour format. When the display is set to the 12-hour format, a circular light will appear in the top left corner of the display to indicate PM, or disappear to indicate AM. When the display is set to the 24 hour format, the full 24-hour time will appear on the display; no other lights should appear.

#### Some examples:



The factory default for all digital clocks is the 12-hour format. If you wish to set the clock to display time in a 24-hour format, see the section labeled "Wiring and Jumper Settings", included earlier in this manual.



# **Frequently Asked Questions**

#### Will the clock cause interference with any of my other wireless devices?

No, the SBT 3000 Series wireless clock works on 915 - 928 MHz frequency-hopping technology. The clock switches frequencies automatically when the receiver and transmitter are open, thus interference is avoided.

USA

#### How long does it take for the clock to receive a signal?

Upon power up, the clock will look for the signal for 30 minutes. The SBT Series wireless clock will look for the signal every minute thereafter.

#### What happens to the SBT 3300 if a power failure occurs?

Unlike some clocks that require a 9 volt battery for time keeping, the SBT 3300 comes equipped with a 10 year battery backup (only available with the 3300 Series). Upon restoration of power, the SBT 3300 immediately corrects itself from its built-in time base. This occurs within seconds of "power-up." Clocks which do require a 9 volt battery backup risk having the battery die during extended shut downs. Each individual clock must then be opened in order to replace the battery. Since the SBT 3300 includes a 10 year battery backup, the clock never needs to be opened.

#### How do I take advantage of the SBT 3200 or 3300 chronograph functions?

Sapling's Elapsed Timer controls all chronograph functions of the SBT 3200/3300 and must be ordered for this functionality to work. The display can be programmed to show either HH:MM or MM:SS (4 digit digital clock) or HH:MM:SS (6 digit digital clock), and the readout can count up from 00:00:00 to 99:59:59 or count down with a programmable starting point from 99:59:59 to 00:00:00, with interrupt and resume capabilities.

#### How can I display "BELL" and "FirE" on the clock?

"FirE" displays can be programmed by either the Sapling 5000 or 6000 Series Master Clocks. The master clock must interface with the fire alarm system in order to display "FirE." To display "BELL", a 6000 Series Master Clock, which receives a signal from an existing bell system, must be used.

#### I have double mount clocks and only one clock got the signal.

If only one clock gets the signal check the connection from the two clocks. Only one clock should be connected to the wireless transceiver; the other clock gets the time via the RS485 data cable. Make sure the clock that is connected to the wireless board has the RS485 cable with the purple and brown wires connected to P2, if not flip around the cable.

#### Will Sapling's SBL digital clocks work in conjunction with the SBT 3000 clocks?

Yes, SBL series digital clocks will work with the SBT clocks, they will just ignore any TalkBack signals.



# **Troubleshooting**

#### The clock is not running. What do I do?

- a) Measure the input voltage to the clock. The voltage should measure 85-135 volts in the 110 volt model or 10-28 volts in the 2.5"/24 volt model and 16-28 volt in the 4.0"/24 volt model.
- b) Make sure the transformer is an isolated transformer if using a 24 volt model.
- c) Make sure the ground wire is not touching other wires.

NOTE: If you fail to follow instructions b and c listed above, the fuses can be blown.

#### What happens if the clock does not receive the signal?

Take the clock within close proximity to the transmitter and power the clock. If the clock does not correct, call Sapling technical support.

#### I have a location with a marginal signal. What should I do?

Try to install a repeater, part number SMA-1SR-0000-1 in a nearby area to the location or install a 110 volt clock.

#### I just tried pairing my clocks and the web interface is reading "time out" what should I do?

When the web interface reads "time out" the master clock did not successfully pair with the clock. Try repeating steps 3 and 4 on page 17. Make sure that you are within close proximity to the master with the clock.

#### My version of the SBDconfig software is not working with my clocks. What should I do?

SBT 3200/3300 clocks shipped before March 27, 2014 require an older version of the SBDConfig software, while SBT 3200/3300 clocks shipped after March 27, 2014 require a newer version of the SBDConfig software. If your clock does not respond to your version of SBDConfig, you may download both versions of the program at: http://www.sapling-inc.com/digital-clock-programming/.





# Support

#### **FCC Statements**

#### The Federal Communications Commission (FCC) wants you to know:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protraction against harmful interference in a commercial installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician.

#### FCC Warnings:

Modifications not expressly approved by the manufacturer could void the user authority to operate the equipment under FCC Rules.

#### For the 900 MHz Model:

This equipment must be installed by professional installers only. For precautionary measures, the FCC requires a minimum distance of 3 cm form the clock to constant human physical exposure. The antenna has a maximum gain of 5.14 dB.

#### For the 2.4 GHz Model:

The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 5.78 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

900 MHz FCC ID Number: R73LPA1

2.4 GHz FCC ID Number: R73MOD-24G-1